

COUNCIL ON HUMAN SERVICES

MINUTES

July 11, 2018

COUNCIL

Mark Anderson
Phyllis Hansell
Alexa Heffernan
Kimberly Kudej
Kim Spading (absent)
Sam Wallace (absent)

EX-OFFICIO LEGISLATIVE MEMBERS

Representative Joel Fry (present)
Representative Lisa Heddens (present)
Senator Amanda Ragan (absent)
Senator Mark Segebart (absent)

STAFF

Jerry Foxhoven	Wendy Rickman
Sandy Knudsen	Mike Randol
Jean Slaybaugh	Matt Highland
Vern Armstrong	Rick Shults

GUESTS

Catherine Gray, Iowa Citizens for Community Improvement
John Gray, Iowa Citizens for Community Improvement
Jodi Tomlonovic, Family Planning Council of Iowa
John McCalley, Amerigroup Iowa
Erin Cubit, Iowa Hospital Association
Flora A. Schmidt, Iowa Behavioral Health Association
Melody Nelson, Grandmother/Carroll, Iowa
Paige Petitt, UnitedHealthcare
Lois Santi, Grandparent Alienation
EJ Jorgensen, Iowa Citizens for Community Improvement
Sandi Hurtado-Peters, Iowa Department of Management (DOM)
John Hedgecoth, Amerigroup Iowa
Bridget Fagin-Reidburn, Iowa Citizens for Community Improvement
Kris Bell, Senate Democrat Caucus
Katelyn Hobin, Iowa Citizens for Community Improvement
Cindy Baddeloo, Iowa Health Care Association
Patty Funaro, Legislative Services Agency
Shirley Faircloth, Juvenile Court Office

Tim Ross, Juvenile Court Services
Shanell Wagler, DOM, Early Childhood Iowa
David Arens, Early Childhood Iowa
Amy Karaidos, State Child Care Advisory Committee
Karen Bandy, Comfort Keepers
Nancy Augustine, Iowa Family Preservation Project
Beverly Anderson
Kelsey Thien, House Democrat Staff
Shari Hauk
Tony Leys, Des Moines Register
Jodi Mueller, Parental Alienation Iowa
Toya Johnson, Families United Action Network

CALL TO ORDER

Mark Anderson, Chair, called the Council meeting to order at 10:00 a.m. on Wednesday, July 11, 2018, at River Place, Conference Room 1, 2309 Euclid Avenue, Des Moines, Iowa.

ROLL CALL

All Council members were present with the exception of Spading and Wallace.
All ex-officio legislative members were present with the exception of Senators Ragan and Segebart.

PUBLIC HEARING ON THE DEPARTMENT OF HUMAN SERVICES' UPDATE TO THE FISCAL YEAR 2020-2021 BUDGET RECOMMENDATIONS AND LEGISLATIVE PACKAGE

This portion of the meeting was held for the purpose of hearing public comments as the Department of Human Services develops its update to the FY 2020-2021 budget recommendations and legislative package. (All written testimony is on file and available in the Director's Office.)

Those persons/groups presenting and sharing written comments were:

- Jodi Tomlonovic, Family Planning Council of Iowa
- Cindy Baddeloo, Iowa Health Care Association
- Cindy Baddeloo, Iowa Center for Home Care
- Shirley Faircloth/Tim Ross, Juvenile Court
- Shirley Faircloth/Tim Ross, Iowa Juvenile Court Services Association
- David Arens, Early Childhood Iowa Board
- Amy Karaidos, State Child Care Advisory Committee
- Jodi Mueller, Parental Alienation Iowa
- Lois Santi, Grandparents Visitation of Iowa
- Nancy Augustine, Family Preservation Project

- Melody Nelson, Family Preservation Project ADAA
- Toya Johnson, Families United Action Network
- EJ Jorgensen/Catherine Gray/John Gray/Katelyn Hobin, Iowa CCI

Organizations that submitted written comments but did not present were:

- Iowa Food Bank Association
- Doug Sample
- Youth Policy Council (Destinee)

APPROVAL OF MINUTES

A motion was made by Heffernan and seconded by Hansell to approve the minutes of June 13, 2018. MOTION CARRIED UNANIMOUSLY.

ELECTION OF OFFICERS

A motion was made by Hansell and seconded by Kudej to retain the current slate of officers and re-elect Mark Anderson, Chair and Alexa Heffernan, Vice-Chair. MOTION CARRIED UNANIMOUSLY.

OVERSIGHT OF MANAGED CARE

Mike Randol, Medicaid Director, Iowa Medicaid Enterprise (IME) provided the following update:

- Randol continues to meet with the Process Improvement Work Group and reported that the meetings are going well. Randol anticipates the meetings will be held at least through the summer and early fall.
- Due to legislative requirements, the department has developed a work plan regarding Legislative Oversight language with respect to managed care organizations (MCO's) and oversight of Medicaid.
- The MCO Quarterly Report for SFY 2018 (Quarter 3) has been published.
- Iowa Total Care, Iowa's third MCO is on target for a 7/1/19 start date.

In response to a question from Anderson, Randol noted that he couldn't speak to individual cases, but assured the Council that when concerns or issues are raised to the IME, a review is conducted so that the appropriate services are provided to individuals.

In response to questions from Kudej regarding Iowa Total Care, the DHS is very specific on requirements that are negotiated in the contract and would ensure terms are adhered to. Also, regarding Iowa Total Care, the department will do what it can to mitigate disruptions. As memberships get distributed to the new MCO, specific algorithms will be used in the considerations. Also, members have a 90-day period in which to choose membership.

In response to concerns expressed by Representative Heddens regarding families experiencing constant changes and disruptions regarding their Medicaid coverage, Randol noted that a communication strategy relative to onboarding the third MCO will be in place to have discussions with family members, groups and associations to walk them through the process and timeline. He believes that 'over-communicating' will be important.

DIRECTOR'S REPORT

Jerry Foxhoven, Director, reported

- This month marks the 50th anniversary of Dr. Bhasker Dave's service to the State of Iowa. Dr. Dave currently serves as the Superintendent of the Independence Mental Health Institution.
- A Federal report has been released indicating that Iowa's Supplemental Nutrition Assistance Program (SNAP) benefits error rate is high at just over 9%. Of the 9%, approximately 8% is overpayment and 1% underpayment. Foxhoven noted that the State erred on the side of getting out the benefits as quick as possible. The errors will be addressed.
- DHS is coordinating with Iowa Workforce Development on the "Future Ready Iowa" program - designed to increase job rates (and quality of jobs) for Iowans.

COUNCIL UPDATE

Heffernan requested that DHS share their "Legislative Wish List" with the Council prior to submission. Foxhoven responded that he could do that sometime in October.

Hansell recommended the Council send a letter to Dr. Dave congratulating him on his 50-year anniversary with the State.

Council asked that the recently published Managed Care Organization Performance Data Quarterly Report (SFY 2018, Quarter 3) be included on the agenda for the Council's August meeting.

Anderson shared his concerns about a 'flat budget' and its ramifications, i.e. reductions in services. He proposed to send a memo to Foxhoven requesting the true costs to the department if funding is status quo or cut.

NEXT MEETING

The next meeting of the Council on Human Services is Wednesday, August 8, 2018.

ADJOURNMENT

A motion was made by Hansell and seconded by Heffernan that the Council adjourn. MOTION CARRIED UNANIMOUSLY. Council adjourned at 12:08 p.m.

Submitted by,

Sandy Knudsen
Recording Secretary

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